

03/07/2012

Private and Confidential

Maarten Of The Family Lusink
In Care Of Postbox 79
Non Domestic
Winsum, Groningen
9950 AB
THE NETHERLANDS

Our Ref. 516705

Dear Sir/Madam,

I acknowledge receipt of your recent letter, received in our office on the 3rd of July 2012.

We note the contents therein and in line with all major airlines, Ryanair requires passengers to present photographic identification, in order to verify the identity of each person travelling for security reasons.

It is each passenger's personal responsibility to ensure that he or she has valid travel documentation which meets the requirements of Ryanair, immigration and other authorities at every destination. Please also note that

A valid travel document is required by all passengers travelling on Ryanair flights (including infants)

A passport for travel outside the EEA (European Economic Area) must be valid for period of intended stay

If a visa is applicable any children/infants must be travelling with the adult named on a visa vignette

In order to ensure compliance, passengers should carry a valid passport (and visa if applicable) or EU/EEA government issued national identification card on all journeys. Any fines, penalties, payments or expenditures incurred as a result of breach of these requirements shall be paid by or charged to you.

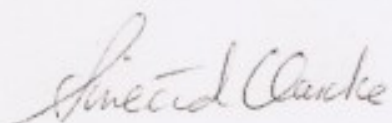
Ryanair does NOT accept driver licences, residence cards, family books, seaman books, a police report (issued in the event of travel document loss/theft), military ID cards etc. Expired or damaged forms of photo-id will not be accepted on any flight.

Passengers who do not present one of the accepted forms of photo identification will unfortunately not be accepted for travel. These strict procedures are maintained as they are our best means of ensuring that highest levels of passenger security.

I do hope the above information is of assistance to you.

Yours sincerely

For and on behalf of
RYANAIR LIMITED



Sinead Clarke
Customer Services

Ryanair Ltd.
Registered in Ireland No. 104547

V.A.T. REG. NO. 4749148J